

APG&E

6161 Savoy Dr Ste 500
 Houston, TX 77036
 PUCT Certificate: 10105

CUSTOMER SERVICE: (877) 544-4857

Mon - Thu 8:00 AM - 7:00 PM CT
 Fri 8:00 AM - 5:00 PM; Sat 9:00 AM - 1:00 PM CT
 customer@apge.com
 www.apge.com

For outage or emergencies call: (866) 223-8508



Customer: **Name**
 Billing Account #: **12345678-910**
 Invoice #: **123456789**

Summary as of Jul 27, 2021

(account information starts on next page)

Previous Amount Due:	\$0.00
Total Payments Received:	\$0.00
Balance Forward:	\$0.00
Current Charges:	\$0.00
Amount Due Aug 12, 2021:	\$0.00

Thank you for choosing APG&E to service your energy needs. We appreciate your business and are here to provide you excellence in Customer Experience. If you have questions related to this invoice, please contact our Customer Service Representatives at 1-877-LIGHT-57. Our Service Center hours are as follows: Mon - Thu 8:00 AM to 7:00 PM CT, Fri 8:00 AM - 5:00 PM CT, and Sat 9:00 AM to 1:00 PM CT.

If you believe this bill includes unauthorized charges, we encourage you to submit payment for the undisputed balance and contact APG&E to dispute the charges in question. We will research the concerns you bring to our attention and will work hard to gain immediate resolution. If you have concerns with timeliness or completeness, we encourage you to send an e-mail to CEO@apge.com.

If you are not satisfied with the actions taken on your behalf, you may choose to file a complaint with the Public Utility Commission of Texas, P.O. Box 13326, Austin, TX 78711-3326 (512) 936-7120 or toll-free in Texas at (888) 782-8477. Hearing and speech-impaired individuals with text telephones (TTY) may contact the Commission at (512) 936-7136.

Free Summer Meals for Children! - To find more information on providing access to healthy meals for children in low-income household across Texas allowing children to receive free or reduced price lunches during the school year, please call 2-1-1 or visit www.summerfood.org to find a site near you.

C.H.A.P - APG&E is proud to offer C.H.A.P (Customer Hardship Assistance Program) which provides assistance to customers who are experiencing hardship and need assistance paying their energy bills. This program is funded by customer contributions. If you wish to make a contribution, please contact one of our customer care associates. All C.H.A.P contributions are tax deductible.

Detach here, and include this coupon and check payable to **APG&E** in the enclosed envelope, allowing the Post Office 7 days to deliver.

APG&E

6161 Savoy Dr Ste 500
 Houston, TX 77036

Invoice #:**123456789**

Billing Account #:

12345678-910

Date Mailed:

Jul 27, 2021

Date Due:

Aug 12, 2021

TOTAL AMOUNT DUE:

\$0.00

If paid after 8/12/21, add late charge of:

\$0.00

After 8/12/21, Pay:

\$0.00

TOTAL AMOUNT ENCLOSED:\$ **Remit Payment To****APG&E****PO Box 660038****Dallas, TX 75266-0038****Customer Name****Customer Address****Customer Address 2**

ACCOUNT INFORMATION

Account #: **12345678-910**

ESI ID: **100311111111111111**

Service Address:

Customer Address

Customer Address 2

Pricing Plan:

Fixed Rate Plan

Service Agreement Expires : 08/06/2025

USAGE DETAILS

Service Period	Estimate	Meter #	Unit	Previous Meter Read	Current Meter Read	Mult.	Quantity
06/23/21 - 07/23/21	N	123456789	kWh	0	0	0	0.0

CHARGE DETAILS

Date	Charge Description	Amount	Total
07/15/21	Late Payment Penalty (\$0.00 x \$0.050000 per Dollar)	\$0.00	
07/23/21	Energy Delivery Charges	\$0.00	
07/23/21	Energy Charges (0.00 x \$0.00 per kWh)	\$0.00	
07/23/21	MGRT Reimbursement	\$0.00	
07/23/21	PUCA Reimbursement	\$0.00	
07/23/21	Total Tax Charges	\$0.00	

Current Charges

\$0.00

- The average price you paid for electric service this month (per kWh): \$0.000